Questions To Discuss
With The Adult Service Agency

- What are your hours of operation?
- What types of supported employment programs are provided?
- Will services be financially covered by insurance, government funding, etc.?
- What will be my out-of-pocket expense?
- Are your staff members licensed, certified, or credentialed for the work they do?
- Do you have families who I can call to discuss their experiences with your organization?
- What is the staff to consumer ratio?

- What services do you offer?
- When do services start? How do families get feedback and how often?
- How long do services last?
- Are the services individualized?
- Do you provide accessible transportation? Is there a fee?
- Is assistance available for toileting, feeding, medicating?

- How and how often does staff communicate with the family?
- Are families involved in planning services?
- How will the family's confidentiality be protected?